

Move Forward with FDRC

Family Law and Elder Mediation

CLEAR PATHWAYS FOR ESTATES, TRUSTS, ELDER MATTERS AND
RELATIONSHIP PROPERTY DISPUTES. PRIVATE MEDIATION WITH
CLEAR PRICING AND STRUCTURED SUPPORT THROUGHOUT.



FAMILY DISPUTE
RESOLUTION
CENTRE

Te Pokapū Whakatau Tautohe ā Whānau

PRICING GUIDE



Getting Started

Application Fee

No fee applies for initial intake and suitability review.

This includes:

- a structured intake process with each party, completed by a specialist case manager
- confirmation of suitability and agreement to mediate
- identification, review, and coordination of relevant documentation



Family Law, Elder and Estate Packages

Streamlined Elder \$1,695 + GST

For lower-conflict elder matters or straightforward estate-related concerns, delivered with appropriate care and specialist support.

Ideal for:

- Family discussions and planning around care decisions
- Retirement village or aged care residence concerns
- Lower-value occupation right agreement (ORA) matters

Includes:

- up to 3 hours of mediation
- individual pre-mediation consults
- dedicated case management support
- structured, tailored mediation plan
- documented outcome summary

Essential Service \$3,000 + GST

For family law, estate, or elder matters requiring additional support, preparation and coordination throughout the process.

Ideal for:

- Trusts or estates under \$1M
- Inheritance related concerns or disputes
- Higher-complexity elder care matters
- Lower-Conflict Relationship Property matters
- Interpretation of individual legal documents

Includes:

- detailed document review
- up to 4 hours mediation
- individual pre-mediation consults
- dedicated case management support
- structured, tailored mediation plan
- engagement with legal advisors (where required)
- documented mediation outcomes suitable for legal reference (where needed).

Extended Support \$5,495 + GST

For matters requiring significant support, including multi-party, higher-conflict, or more involved legal and practical considerations.

Ideal for:

- Estates and trusts over \$1M
- Matters involving multiple parties
- More than one trust structure
- Validity challenges
- Higher conflict relationship property disputes
- Complex elder matters , including financial concerns
- Matters requiring legal representative involvement
- Post-separation matters involving both care of children and and property

Includes:

- substantial document review
- up to 7 hours mediation
- in-depth individual pre-mediation consults
- dedicated case management support
- structured, tailored mediation plan
- engagement with legal advisors (where required)
- documented mediation outcomes suitable for legal or formal use

Specialist input

Where appropriate, additional professional support or specialist input can be arranged.

Need More Time?

If additional mediation time is needed, this can be arranged at an hourly rate of \$545+GST. This will always be discussed with you first.

Not sure which pathway is right for you?

That's ok – you don't need to figure it out on your own. After you apply, your case manager will complete an intake call with you and recommend the most suitable option.

FAMILY LAW AND ELDER MEDIATION PRICING GUIDE

Cancellation & Rescheduling Policy

We understand that circumstances can change. Because sessions involve reserved practitioner time, preparation, and coordination between parties, the following cancellation fees apply once a session has been scheduled.

Exceptional Circumstances

We understand unexpected situations can arise. Exceptional circumstances may be considered at the discretion of the mediator or FDR Centre.

If you need to discuss a scheduled session, please contact your case manager as soon as possible.

Rescheduling

Where possible, we encourage parties to reschedule rather than cancel.

Requests to reschedule are considered on a case-by-case basis and are subject to the availability of the practitioner and other party(ies). In some circumstances, cancellation fees may still apply where significant preparation has already been completed or reserved time cannot reasonably be reallocated.

Cancellation timeframes

- **Cancellations within 24 hours**

Where a mediation session is cancelled within 24 hours of the scheduled start time, the cancelling party will be responsible for 50% of the applicable package fee.

Fees are calculated proportionately (pro-rated) based on the total session time reserved.

- **Cancellations within 24-72 hours**

Where a mediation session is cancelled between 24 and 72 hours before the scheduled start time, the cancelling party will be responsible for 30% of the applicable mediation package fee.

Fees are calculated proportionately (pro-rated) based on the total session time reserved.

- **Cancellations more than 72 hours**

Where a mediation session is cancelled more than 72 hours before the scheduled start time, no cancellation fee will apply.

Early withdrawal

If one or both parties choose to withdraw early from the mediation process, any refund will be calculated after deducting the administration fee and any practitioner time already used.

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